

# BLLC Community Connection

A Community Engagement Newsletter from the Baltimore City Liquor Board

May 2019

## In the Streets



BLLC Executive Secretary Douglas Paige with Mayor Jack Young and City officials.

BLLC staff continues to join with other City agencies on the Mayor's Violence Reduction Initiative (VRI) walks in neighborhoods across the City. In April and May, the agency joined the Mayor on walks in the Franklin Square, Oliver, Carrolton Ridge, Pigtown, and Park Heights Renaissance neighborhoods. VRI walks increase coordination of City agencies and allow the BLLC to communicate directly with other City and community stakeholders.

Day	Event	Location
Monday		
Tuesday		
Wednesday		
Thursday		
Friday		
Saturday		
Sunday		

### Community Outreach Calendar

The BLLC Community Liaison is currently scheduling presentations for the summer months. Please contact Matt at [bllc.communityoutreach@gmail.com](mailto:bllc.communityoutreach@gmail.com) to request his attendance at your next association meeting.

## Special Announcement

Due to the recent ransomware attack on the City's servers/email, the BLLC has created email accounts for the various divisions and executive staff members so that all stakeholders can access our agency via the internet. The agency asks that you direct all email communications to these email addresses until further notice. The main office is still accessible by phone at 410-396-4377, and fax at 410-396-4382. The main web page is still accessible at <http://www.llb.baltimorecity.gov>

**Executive Secretary Douglas K. Paige**  
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**Community Outreach Division – Community Liaison Matt Achhammer**  
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## Community Questions

Each month our Community Liaison receives questions regarding BLLC policy and procedure from neighborhood associations and business organizations across the City. In April, the BLLC visited 12 community associations, engaged with 426 people, and answered 30 questions from stakeholders on a wide range of topics. A common question posed to the BLLC is how to submit complaints regarding licensed establishments, and how to know if our agency receives and responds to the complaint. **Dialing 311 is the answer! Our agents and inspectors respond to 311 complaints within 24 hours about 96% of the time. Once you have filed your 3-1-1 complaint, you can call in with your Service Request (SR) number to receive a detailed report from our inspectors.**

Occasionally, the BLLC is asked about public drinking or public drunkenness in parks or public spaces that are not adjacent to a licensed establishment. We encourage citizens to call on Police for these matters as our agency does not have jurisdiction beyond licensed establishments.

**Fun Fact:** Breweries in Maryland now number over 100, with 12 within Baltimore City limits. (Thanks to Mr. Kevin Atticks, Executive Director of the Brewers Association of MD for the numbers.)