

# BLLC Community Connection

A Community Engagement Newsletter from the Baltimore City Liquor Board

August 2020

## COVID-19 August Update

For the latest information, [view the COVID-19 section of our website](#).

**Office Remains Closed to General Public** - Please remember: The BLLC requests that all applications, correspondence, and related materials be **mailed in to the office at 1 North Charles St., Suite 1500, Baltimore, MD, 21201**. Phone lines will remain open from 8:30am to 4:30pm each day, though no one will be available in person at the offices.

### **Reminder - Operations of Licensed Establishments:**

To see the list of BLLC **additional guidance** in Baltimore City concerning carry out and delivery procedures for alcoholic beverage service, [please click here](#).

### **Reminder - Extensions of time periods:**

To see a copy of the BLLC's Press Release, [click here](#).

### **Virtual Hearings:**

The BLLC held its first virtual hearing on May 7, 2020. All hearings are available for [viewing on CharmTV](#). The next hearing will be September 3, [click here for more information](#).

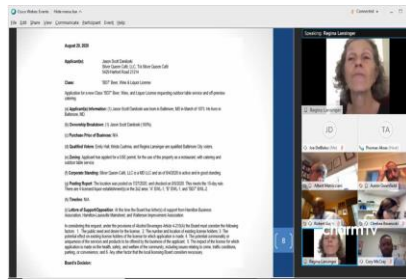


### **Virtual Hearing Primer**

Planning to attend an upcoming hearing? Find instructions and tips in our WebEx Primer, [here](#).

## New License Highlight: Silver Queen Café

On Thursday, August 20, 2020, the Board of Liquor License Commissioners voted 3-0 to approve a new Class BD-7 license to be issued to the Silver Queen Café, located at 5429 Harford Rd. This particular Class BD-7 license was authorized by Senate Bill 79, which was sponsored by Maryland State Senator Cory McCray, of the 45<sup>th</sup> Legislative District, and which was passed by the Maryland General Assembly, becoming law effective July 1, 2020. The Board commended the effort presented by the applicant and community associations during the hearing that led to the Board's approval. The Waltherson and Hamilton Hills Neighborhood associations, along with Hamilton-Lauraville Main Streets, worked to craft a Memorandum of Understanding (MoU) with the applicant, as required by the legislation, to ensure that the community's input on the operations of the licensed establishment were incorporated into the license. At the hearing, the terms of the MoU were presented and the applicant agreed to have them applied to the license upon its issuance. The BLLC strongly encourages this type of communication with both proposed and existing establishments to facilitate a successful business venture in neighborhoods throughout the City. We applaud the efforts invested by all stakeholders in this case.



Screenshot from the 8-20-2020 BLLC virtual hearing and picture of the Silver Queen Cafe (Café Facebook Page )

## Using 311 to Contact the Liquor Board

**The BLLC encourages citizens to submit complaints for licensed liquor establishments using the 311 system.** These complaints may include, but are not limited to, concerns such as: noise, overcrowding, operating beyond allowed hours, general disturbances. Other criminal concerns such as loitering, prostitution, and drug dealing should be directed to 911 and the BPD. *In the case of an immediate threat to public safety, call 911.*

You can **access 311** by phone (dial 3-1-1), online ([Click here](#)), or by using the app ([Click here](#)). **After 10 pm, the phone line does not accept calls, but you can use the online form or the app 24 hours a day.**

### **Please note the following as they apply to BLLC and 311:**

---Our agents take each request seriously. They would be happy to talk to you to get more information, and if this is the case, **please don't forget to include your phone number and/or email when filing your complaint.**

---Our inspectors will file a response for each 311 complaint received. You must call in to 3-1-1 to retrieve this response.

---**Timing:** We advise community members to enter 311 complaints in a timely fashion at or as close to the time of occurrence as possible.

---**Two important reminders:** Keep a record of your SR# (Service Request #) and make sure the complaint is directed to the Liquor Board (select directly if online or app, verify if on phone).